

Appendix 2

From: Philip Carter]
Sent: 03 February 2018 10:09
Subject: Re: Bank Bar License Review

Ref: WK/201802680
Re: Bank Bar, Basement Premises CT20 2QT

LICENSING ACT 2003 - REVIEW

02nd February 2018

Dear Mr Atkins

I write in support of Shepway District Council's much needed action in calling-in the Premises License of The Bank Bar for review.

For some considerable time now my wife and I have been complaining about The Bank Bar and the Public Nuisance it causes late at night and early morning, making the area unsafe to walk because of drunken and abusive customers in and around and on the way to and from the premises.

The late night noise can be easily heard from the street and I and many other Leas residents avoid passing the Bar on their way home, for fear of abuse or being caught-up in one of the many altercations that occur outside the premises on a frequent basis.

This problem becomes more widespread as the early morning wears on and Bank Bar customers transfer to the clubs in the Harbour area via The Leas. My wife and I are regularly awakened by screaming arguments/fights and raucous behaviour in the early hours of the morning and I have witnessed The Leas being used as a public urinal and worst. The Bank Bar is the only premisses in the area open so late (04:00hrs), making It idifficult to believe the that Bank Bar customers are not involved in what is clearly a late night, early morning public nuisance,

The creation of no-go areas for people who live in Folkestone is also unacceptable and a matter of public safety. The blame rests solely with the management of the Bank Bar, who serve drunken customers with alcohol, despite the legal requirement not to so. I was a license myself for over 30 years and fully know it is a very serious offence to serve alcohol to someone who is already intoxicated. The Bank Bar is known as a late-night venue and there can be no doubt that it continues to serve alcohol to people who have already spent several hours drinking elsewhere. What happens is, as the numerous bars nearby to the Bank Bar (Scuba Bar, Harveys Bar, Office Bar, Brewery Tap, Chambers etc) close at 01:00/01:30 customers migrate to the 04:00 closing Bank Bar. The Bank Bar also attracts people from outside the immediate area who care little for Folkestone and its residents and I have observed criminal damage (one Leas bench was broken up and thrown over the cliff) to property and street furniture opposite my apartment, here on The Leas.

Please take note that my wife and I observed a considerable reduction in Public Nuisance, Crime and Disorder and raucous behaviour on the several occasions the Bar has been closed over Christmas and the New Year period, surly proving that the Bank Bar and its customers are the ones causing nothing but loss of sleep, nuisance and trouble to myself and other residents of The Leas and surrounding area.

In my opinion the owner of the Premises License of The Bank Bar has not complied with at least three of the Licensing Objectives and the Premises License must be reviewed and have amended licensing terms imposed, We would suggest opening hours of no later

that 11:00/11:30 pm at any time, to avoid any further annoyance/disturbance to myself and other residents in the immediate vicinity of the Bank Bar and its customers.

Please acknowledge receipt of this objection.

Yours sincerely

Philip Carter
18 Whitecliffs The Leas
Folkestone
CT20 2DT

Subject: Bank Bar License Review

LEAS RESIDENTS ASSOCIATION

Ref: WK/201802680

Re: Bank Bar, Basement Premises CT20 2QT

LICENSING ACT 2003 - REVIEW

2nd February 2018

Dear Mr Atkins

I write on behalf of the Leas Residents Association comprising more than 300 residential premises from The Old High Street, The Bayle, Albion Villas, Aspen and Westcliff Houses, No.1 The Leas, Priory Lees, Whitecliffs, Carlton Leas, and the majority of sea-front Hotels including The Grand, The View, The Carlton Hotel and The Southcliff Hotel.

We, the residents support Shepway District Council's action in calling-in the Premises License of The Bank Bar for review.

For some considerable time now our members have been complaining about The Bank Bar and the Public Nuisance it causes late at night, making the area unsafe to walk because of drunken and abusive customers in and around and on the way to and from the premises.

The late night noise can be easily heard from the street and a number of local and Leas residents avoid passing the Bar on their way home, for fear of abuse or being caught-up in one of the many altercations that occur outside the premises on a frequent basis.

This problem becomes more widespread as the early morning wears on and Bank Bar customers transfer to the clubs in the Harbour area via The Leas. Many instances of screaming arguments are observed by our members as they are awakened by raucous behaviour in the early hours of the morning and many have witnessed The Leas being used as a public urinal and worst. The Bank Bar is one of the few premises in the area open so late, making it difficult to believe that Bank Bar customers are not involved in what is clearly a late night, early morning public nuisance,

The creation of no-go areas for people who live in Folkestone is also unacceptable and a matter of public safety. The blame rests solely with the management of the Bank Bar, who serve drunken customers with alcohol, despite the legal requirement not to do so. The Bank Bar is known as a late-night venue and there is no doubt that it continues to serve alcohol to people who have already spent several hours drinking elsewhere. It also attracts people from outside the immediate area who care little for Folkestone and

residents have observed criminal damage to property and street furniture in the area and along the routes taken by the Bar's customers.

There is also evidence, reported by residents, of drug taking and drugs dealing in and around the Bar. This illegal activity has been witnessed on many occasions but the very nature of drug dealing is that it takes seconds and those involved are well practiced at avoiding detection and therefore police detection and arrest.

But most telling is the fact, Lease Residents Association members have seen a considerable reduction in Public Nuisance, Crime and Disorder and raucous behaviour on the several occasions the Bar has been closed over Christmas and the New Year.

In the view of the Lease Residents Association, the owner of the Premises License of The Bank Bar has not complied with at least three of the Licensing Objectives and the Premises License must be reviewed and amended terms imposed, We would suggest opening hours no later than 11pm at any time to avoid further annoyance to residents in the immediate vicinity and in other parts affected by Bank Bar customers.

Yours sincerely

P Carter **Chairman Leas Residence Association.**

From Cllr D Pascoe

Sent: 05 February 2018 11:22

Member; Shepway District Council.
for Folkestone Central Ward.

The Bank Bar is within a residential area that continually suffers from late night noise and disturbance.

This disturbance takes many forms including shouting, arguments and loud discussions as patrons leave this bar to smoke various substances outside.

There have also been instances of patrons of this bar using local gardens to relieve themselves.

I cannot see any reason why this bar should have a license later than 1130 at ANY time. Any application for a TENS license for later than 1130 should be refused.

Kind regards

Cllr Dick Pascoe

Member; Shepway District Council.
for Folkestone Central Ward.

Cabinet Member for Property Management
and Environmental Health.

From: Johanna Lack

Sent: 08 February 2018 20:07

Ref **Licensing Act 2003 – Review**

I understand SDC are calling in the Licence for the above premises. This I entirely agree with.

Unfortunately, the reputation of Folkestone is being ruined by the late night drinking that is going on in a small number of central town wine bars – particularly the Bank Basement Bar.

It has long been known that late night licensing encourages the worst elements to visit an area with the one idea, of getting drunk, if not already arriving drunk in the first

place. Ask any late night taxi drivers and they will tell you the state their passengers are in!

This does nothing for the local economy of the town only causing more problems and costs for the police, and when fights break out the ambulance service as well.

After they leave the premises in the early hours of the morning, urinating on the Leas and walking on the flower beds as they head for the town centre or Tontine Street the noise and disturbance is quite considerable. Sleep for many residents is lost.

I sincerely hope that SDC will look into this matter.

Yours Truly,
Johanna White,
1, Albion Villas,
The Leas.

Sent: 12 February 2018 08

February 12, 2018

Ref:Bank Bar, Basement Premises, 2 Castle Hill Avenue, Folkestone.CT20 2QT. Licensing Act 2003 Review.

Dear Mr Atkins,

Based on the Councils review regarding the Bank Bar License I write to you explaining why I support this review based on the following Licensing Objectives.

Public Safety and Nuisance. I live directly opposite the Bank Bar and have on many occasions called the Police because of the loud noise coming from the Bank bar (music) and the outside area. There is no supervision and intoxicated people are not turned away with no measures taken to make sure patrons leave quietly. Customers leave anytime from 2am – 4am and cause disturbance up and down Castle Hill Ave. There are fights and Glass and beer bottles are smashed and litter the pavement. Underage drinking has been reported in a newspaper article. No measures taken to reduce the impact of the open air smoking area often very crowded with over 30 people drinking and shouting and singing until 3am

But my main complaint is the noise factor that wakens my 3 year old daughter and myself. Both the unruly behaviour and the noise that the music makes, causing vibrations in my flat. Last night (10.02/2018) was yet another occasion where the noise continued till 3am. I am obliged to go and sleep elsewhere and also to cancel having my daughter sleep over on weekends.

It is because of this that I fully support the request to review the license for the Bank Bar but unfortunately I am unable to attend a hearing to further explain this evidence owing to the fact that I travel extensively for my work.

Yours faithfully,
Yann Chauvin
Flat 1, 17 Castle Hill Ave,
Folkestone, CT20 2TD

From: Gillie Richards

Sent: 11 February 2018 12:05

Flat 3, 6 Castle Hill Ave, Folkestone, CT20 2QT

February 11, 2018

Based on the Councils review regarding the Bank Bar License I write to you explaining why I support this review based on the following Licensing Objectives.

Public Safety and Nuisance.

- Even though I live a block away we are woken by the loud, drunken behaviour either on Castle Hill Ave or on Muddles Passage, the alleyway that runs parallel to Castle Hill Ave. This is considered a Public Nuisance and Public safety for those who live in the area.
- I believe that a number of reports have come to your attention regarding drugs seen from the building in Muddles Passage.

- Glass and beer bottles are strewn on the front and pavement smashed.
- Underage drinking has been reported in a newspaper article.
- The Police have been called out on a number of occasions.
- Fights that have been witnessed and reported.
- Issues with no or poor door supervision and where intoxicated people are not turned away. There are no measures taken to make sure patrons leave quietly.
- Customers leave anytime from 2am – 4am and cause disturbance up and down Castle Hill Ave and Muddles Passage.
- Taxis parking on double yellow lines when collecting customers blocking the round about which could cause issues for any emergency services trying to access the club or attempting to pass the area and hence endangering other cars and pedestrians.
- No measures taken to reduce the impact of the open air smoking area often very crowded with over 30 people drinking and shouting and singing until 3am

But the main objective is the noise factor that interrupts sleep and as an elderly person this affects my health. I live too far away for the music noise to keep me awake but the people leaving the club certainly does affect me. Last night (10.02/2018) it was at 3am. This is NOT what one would expect from a residential area.

It is because of these reasons that I fully support the request to review the license for the Bank Bar but unfortunately would not be able to attend a hearing to further explain this evidence.

Yours faithfully,
Gillie Richards

From: Isobel Hills, Planning, Shepway District Council Hills, Isabelle

Sent: 12 February 2018 09:57

Subject: Planning consultation - Bank Bar

Good morning,

Please see below the Planning Departments comments on the licence review for - Bank Bar, Basement Premises, 2 Castle Hill Avenue, Folkestone, CT20 2QT

Licensing objectives state that the Council must take into account the prevention of crime and disorder when assessing licencing applications. Numerous calls to the Police have been made since October 2016 following the grant of the licence which has been over and above what would normally be expected for late night economy. As such it is considered that this fails to promote the licencing objective of the prevention of Crime and Disorder.

The prevention of Public Nuisance must also be taken into account when reviewing and assessing a premises licence. It is considered that the granting of the licencing has resulted in unacceptable noise levels through loud music, shouting, screaming and other noise caused by patrons of the premises both inside the premises and on the external terrace area. Furthermore, due to being open until the early hours of the morning in a predominantly residential location – 3am on Wednesdays, 4am Thursday to Saturday and 6am for non-standard times such as bank holidays - the excessive noise levels cause a Public Nuisance. The premises have planning permission (under reference number Y02/0689/SH) to be open to customers between 9am – 11pm. As such, the Planning Department is in agreement with Environmental Health that the premises should close by 11pm as at present the late opening hours fail to promote the licencing objective of Public Nuisance and do not reflect the premises' planning permission.

The Planning Department are in agreement with the comments made by Environmental Health that the management of the premises is below that of what would be expected from night time economy, with a lack of door staff and taxis associated with the premises

blocking the public road. As such it is considered that this fails to promote the licencing objective of Public Safety.

Planning Shepway District Council, Civic Centre,

From: Mihai Andrei

Subject: RE:BANK BAR ,BASEMENT PREMISES , 2 CASTLE HILL AVENUE CT20 2QT

Date: 16 February 2018 at 18:50:00 GMT

This email is in regards to recent application for Bank Bar Castle hill avenue .

I would like to say we are extremely upset and angry Shepway Council is even considering this application as this is a residential area and there are families ,children living on this address .

Every weekend when Bank Bar is open until 3 am in the morning at the moment there are always fighting ,swearing ,glasses , bottles smashed and even people being sick ,loud music ,and even after they are closing people are still outside being loud ,swearing etc....

I think all four licencing objectives are being broken every time they are open

-prevention of crime and disorder (this never happens as the security officers they are employing they do absolutely nothing to prevent it)

- prevention of public nuisance (I usually finish work at 23:00 and I can't even go to my door without someone swearing or even sometimes wanting to start a fight)

Obviously I can not prove it but I even think sometimes there are underage people there.

If you do not believe me I invite the council to my flat anytime you want to see it and hear it yourselves.

My flat is right above the bank bar and when the music is on "all evening" my bedroom floor is basically bouncing .

I invite you to check the police records as how many public disturbances happened at this address in the past years.

I hope this are enough reasons to decline their application because I am a council tax payer like everyone else in this building ,street and if this application is accepted I do not see any reason I should pay the tax for this property if I can not even have a decent night sleep.

Please do not hesitate to contact me if you require any other information and as I previously said please come to stay at my flat and experience for yourself what Bank Bar has to offer for the people living in folkestone .

Kind Regards

Mihai Andrei Floria

Flat 1 , 2 Castle Hill Avenue

Folkestone

Kent

CT20 2QT

Flat 2,
4, Castle Hill Avenue,
Folkestone,
Kent,
CT20 2QT.

17th February, 2018

**Re: Bank Bar, Basement Premises, 2 Castle Hill Avenue, Folkestone CT20 2QT-
Licensing Act 2003 – Review.**

Dear Mr Atkins,

Please accept this letter in full support of the current review of the license referring to the above establishment. My support of this review is based upon the experiences listed below since taking up residence in Castle Hill Avenue from 7th December 2016.

I support the review for the reasons stated below :

Prevention of Crime and Disorder – Public Nuisance – Personal Grievance.

Measures are needed to stop the above from occurring on the regular basis that they do or have done up until now. In the year I have been a resident of Castle Hill Avenue, there have been a multitude of calls logged to Police and to the Environmental Health Authority from skirmishes outside the bar to full on fights, not just restricted to the outside seating area of the bar but also into the Avenue itself and onto Bouverie Road West on New Year's Eve 2017. I personally witnessed a Security Officer at Castle Hill House being asked to help break up a fight between about fifteen to twenty Men on the junction of the two roads and of course, he could not leave his post but I overheard him telling a cashier in Tesco Express of what occurred on that night, this being just one case in a year long episode of events, called into the Police and Noise Abatement and Environmental Health Departments. My flat is next to the bar and on the same lower level and I have experienced people trying to climb over my flat roof extension into the outside area of the bar which has forced me to lock my gate into the flat over the weekends. Clearly these people have been refused entry into the bar so to a degree, any bouncers on the door are doing their job, however I do not believe they are a regular fixture at the Bar, but in doing their job and eliminating certain people from entry, it has made me very aware that in the past, my property has been used to gain access via the back door. My entrance/exit into the flat is via a pathway to Muddles Passage which is the small access road running adjacent to Castle Hill Avenue. Residents living in the rear basement flats of the entire street gain access to their homes via this road. Over a period of months, customers of the bar take to urinating in the road behind Kalala Restaurant. There are all sorts of litter scattered along this road and bins overturned which could lead to an infestation or rats if not cleared up. There have also been broken bottles strewn across this road and in some incidents used syringes and drug use which I am sure is prevalent amongst the Bar's clientele. As things have stood in the past year I have been a resident here, I have not noticed any change in these practices even after numerous phone calls have been made to make authorities aware of this.

The outside seating area is quite often over crowded with people who are intoxicated and making a loud disturbance to local residents and intimidating to people passing by. Apart from the noise and obscenities being shouted until the early hours, there is a hazard when taxis come to pick up people blocking the road. Cars are usually parked all along Castle Hill Avenue which mean if more than one taxi arrives, they block the road and could hamper emergency services should they need to pass along the road. Again there

is the issue of broken bottles or glasses that have not been cleared away from the street which is an obvious hazard especially to people walking dogs or with children passing down the road.

My flat as stated before is literally next to the bar and as a measure taken to enable me to sleep, I had to shift my rooms around and now have my bed in what was the living room and my living room furniture moved into what was my bedroom as on the first Friday after moving into the flat, I witnessed a ridiculous amount of noise pounding through my bedroom wall. I endured it three times before I had had enough and decided to move my things . I therefore come to the conclusion that there is no or nowhere near enough sound proofing in the Bar and a constant flushing of toilets can be heard and audible noise of the plumbing. I am also able to hear obscene language from those using the toilets and also from a small outside area where people go to smoke which also now adds to me not being able to sleep even though I have taken measures to escape most of the noise of the so called music by moving my bed into my living room, I now can't escape the noise from outside.

I work for PRS for Music which is the licensing body for the public performance of playing copyright music to the public and upon checking our records, Bank Bar have never applied for a performance license and therefore in breach of the law in respect of infringement of copyright. We are currently suing the business for infringement, so not only have they been operating over the past year plus outside of their license agreement with the local council, they have been doing so without a PRS license, therefore two counts of breaking the law.

It is with these reasons I fully support the request to review the license for the Bank Bar and I would be willing to attend a hearing to further explain this evidence.

Yours faithfully,
Christopher Wood.

Dear Sir/Madam,

I am writing regarding the licence review for Bank Bar at 2 Castle Hill Aveune. I would very much like to support this review and give the following evidence based on the licensing objectives as outlined below:

Prevention of Crime and Disorder-

- Customers leaving Bank Bar have been reported to the Police on several occasions for violent and disorderly behaviour including shouting, fighting, and smashing bottles/glass.
- Customers of Bank Bar have been witnessed engaging in what is assumed illegal drug use- particularly in Muddles passage which runs behind the bar parallel to Castle Hill Avenue.

Prevention of Public Nuisance-

- The music from Bank Bar is incredibly loud. I cannot sleep when the bar is open due to the bass vibrating through the building where I live. I am a property owner and resident of Castle Hill Avenue and I am consistently disturbed by the music from the bar when it is open.
- The noise from the music in Bank Bar is very loud throughout the evening and into the night/early hours (i.e. approximately between 21:00 and 03:00). It is in a residential area and people are prevented from sleeping because of the bar being open.
- Customers leaving Bank Bar are very noisy- outside the bar on Castle Hill Avenue and in Muddles passage which my bedroom window looks down directly on. This again is very disturbing to my sleep as a resident and property owner of this primarily residential area.

- The area outside Bank Bar is often incredibly messy the next day. There is often broken bottles, rubbish, and vomit from customers leaving the bar.
- The area is a conservation area and the noise and mess from the bar impacts negatively on residents of Castle Hill Avenue and further down towards the Leas.
- The smoking area outside Bank Bar is often very full and customers using this area are very noisy. There does not seem to be adequate supervision of customers using this area or any attempt to minimise disruption to local residents/the local area caused by noise coming from this area.

Best practice in Public Safety-

- The entrance to Bank Bar is very dilapidated, the stone fencing around the steps/smoking area is crumbling- it does not look safe.
- There is often broken glass outside Bank Bar and vomit/urine on the pavement outside the bar and in Muddles passage behind the bar.
- As previously stated Bank Bar is in what is primarily a residential area. Customers of the bar are often intoxicated and disorderly which is disturbing and stressful for local residents.
- Also as previously stated the noise from the music in Bank Bar and the vibrations this causes throughout the building where I live is incredibly disturbing. I cannot sleep when the bar is open. On multiple occasions I have had to make alternative arrangements to sleep elsewhere (i.e. not in my own home) as the only possible solution to ensuring I am able to sleep when I need to. This has a negative impact on my life as I feel I cannot stay in my own home when the bar is open if I want to be able to sleep.
- The noise is between approximately 21:00-03:00 when Bank Bar is open. I have put in a complaint to the environment health team about the noise. It is having a serious negative impact on my life as I cannot sleep when the bar is open. I believe it is clear that the current license is completely unsuitable for a venue in what is primarily a residential area. The noise is too much for local residents to bear.

It is for these reasons that I fully support the request to review the license for Bank Bar and if at all possible I would be willing to attend a hearing to further explain this evidence.

Yours faithfully,

Charlotte Guy

(local Castle Hill Avenue resident and property owner)

Flat 3
17 Castle Hill Avenue
Folkestone
Kent
CT20 2TD

I am writing to support the review of the license for the Bank Bar.

I have lived in the vicinity of this property for a number of years and have needed to contact the local authority frequently due to various issues which relate to the Licensing Objectives. My first contact was in October 2009, since then there has been a range of noise abatement notices served and various visits from Emergency Response Officers.

Under the objective **Prevention of Crime and Disorder** I believe this license should be reviewed for various reasons. There have been numerous occasions when I have seen people outside of Bank Bar exchange packages then return to the bar. I believe that there is a drugs issue in this venue. This can also be supported by local neighbours reporting issues at the back of the venue along Muddles Passage. These have been reported to environmental health officers.

On Friday 17th March 2017 (Thanet Gazette, Folkestone Herald) local press carried news articles regarding underage drinking at the venue and from my home I can see that many of the patrons entering and leaving the bar look extremely young.

I have had to ring Kent Police on a number of occasions regarding violent incidents outside of the premises. On the 4th November 2015 the Kent Online carried a story to say a woman was injured following a bottle injury. On 28th January 2017 a doorman was assaulted outside of the property and one arrest was made. Perhaps the most troubling is when the violence erupts on the street outside the Bank Bar. Once the establishments security have decided they no longer want a patron in the club they often just move them off the property and the violence continues in the road, across the road outside Tesco Express, on the roundabout etc. On one account while reporting an incident to the 999 call handler I distinctly remember explaining how somebody had taken a For Sale sign from the block of flats next door and was using it as a weapon to attack others with!

The objective regarding **Public Safety** also causes concern on a number of points. With regards to fire safety, the Taxi's and mini buses that collect from the venue part on double yellow lines on the roundabout blocking the highway. If emergency vehicles needed to pass or access the venue this would be an extremely difficult situation.

Door supervision has been noted in various Emergency Response Officer visits to me property. Often there is no sign of any door supervision outside of the club on the smoking area. This is often where the violence and noise disturbance is. When door supervision is observed they do nothing to move on the patrons who are causing noise and disturbance. On the mornings after the Bank Bar has been open broken glass etc can often be found around the pavement near the bar. Please see these images taken on 15th April 2017.



In addition there have been several instances of the patrons from the club spilling out onto the road blocking the highway and pavement. This happens for a number of reasons. Firstly it can be when they are removed from the Bank Bar for unacceptable behaviour and the violence continues on the road. There have been a number of occasions where I have called 999 to contact the police to report this behaviour and the obstruction it is causing to other road users. On occasions people have been fighting in the road from Bank Bar to the roundabout in the middle of Castle Hill Ave. The second situation where patrons from the Bank Bar spill out onto the Highway is where the smoking Terrace becomes over full and they then use the road and pavement. Blocking access for pedestrians and causing a hazard for drivers again I have witnessed and reported this to Shepway District Council.

Prevention of **Public Nuisance** seems to be the main objective which is a serious issue for the local residences including myself. Since 2010 I have been reporting noise disturbance from this premises. The noise includes vibration and sound from the music including the baseline. Noise from people gathered in the smoking terrace above the bar who sing, scream and shout until well past 3am. There has been various noise abatements notices served on the premises most recently

May 2017 and December 2015 that I am aware of however there could be more. Both had mediation meetings in addition however the noise complaints continue. Please see the following list for just some of the calls I have made to the Out of Hours Service:

12/11/2015
21/10/15
28/02/15
27/12/15 00.29
27/02/16 02.37am
01/04/16 23.26 pm
02/04/16 01.18am
04/06/16
30/07/16 01.52am
28/-8/16 01.10 am
29/08/16 02.20 am
27/01/17
18/03/17
06/05/17
30/09/17

Weekend of the 16th October Bank Bar closed

29/10/17

Bank Bar closed Between 30th Oct and 9th Dec

23/12/17

Weekend of 6th and 13th Jan Bank Bar closed

21/01/18

Closed after weekend of 21st Jan until 10th Feb

Closed weekend of 16th Feb

The number of times the premises has been open has been less frequent which has meant that the number of noise complaints received will have reduced however this does not reflect the disturbance the premises causes. Emergency Response Officers reports are available for a number of these calls which will evidence the disturbance this noise causes. However in summary it prevents my husband and I sleeping this is especially troublesome on a Friday evening into Saturday morning as my husband has to work on Saturdays. The noise can vary from hearing the music above the television set which is at a normal volume. This fluctuates depending on whether the main door is open or closed. The base line is also very troublesome, it causes vibrations in my home the windows can shake. The base can also be felt through the floorboards. However the most troubling noise for our property comes from the smoking terrace and from patrons leaving and entering the building. There is no supervision of these often extremely intoxicated individuals who gather frequently in large groups shouting, singing using abusive language. This is often so loud that when reporting this to the out of hours service I can quote back the conversations etc that are being held, names that are being called etc. Even if you have been able to sleep earlier in the evening this noise awakens you. It is often far worse when the premises closes which can be any time between 1.30 and 3am. The noise from people on the smoking area is far worse in the summer when people remain outside for longer. However it can be heard all year round. Not only is it screaming and shouting, the language is often very offensive and there is frequently the sound of smashing glass. Most of my noise complaints to the ERO site both noise from people and music.

In conclusion I feel that the suggested adaptations to the license for this premises will improve the situation for myself and other local residents. As you will see the call logs are all late at night. Therefore if the premises is not allowed to operate past 11pm these issues will be resolved. I remain concerned about the disturbance noise will continue to cause until 10.30pm however I would hope that the owners and managers would take a more responsible approach to their running of the venue once the restrictions were placed on the license.

I also feel I should also point out that these changes would save a great deal of time for various members of the council's team. Various departments have worked on this case both officers and

councillors in addition the local police force. Therefore a final resolution of this would be cost effective on many fronts.

The one question I have which I would like an answer to is, that should the review of the license be successful, what would happen regarding the requests for TENs? Would this premises still be able to request 13 late licenses a year despite these restrictions, Noise Abatement Orders, mediation and no planning permission?

I will be happy to give more details regarding this evidence at any hearing held date permitting.

Yours sincerely

Zoe Baker

From: Mrs E Summers

Sent: 18 February 2018 21:03

My address is Basement Flat 17 Castle Hill Ave Folkestone CT20 2TD

I refer to your letter dated 25 January 2018 regarding the review of the above premises licence. My husband and I live diagonally to Bank Bar at 17 Castle Hill Avenue at approximately 50 metres distance. We are in the Basement Flat so do not see a lot but we certainly hear a lot. We would support a review of this licence as follows:

The Prevention of Public Nuisance - When there is an event on at the Bank Bar there is substantial shouting and arguments. We are woken to foul language fighting and continual arguing into the small hours of the morning. We would not venture out of our house at these times. Customers of the Bank Bar sometimes spill over to our side of the road and sit on the waist high wall surrounding our building. Next morning we regularly have to tidy up bottles, cigarette packets and food wrappers as they have been off to various fast food outlets, come back to the Bank Bar and its environs and leave their litter.

We are woken by the pounding beat of the music and it is impossible to get back to sleep. The music is very loud and at times becomes even louder presumably because someone is holding doors open. We very rarely see doormen and when we do they seem to take little interest in the activities of their customers.

We cannot ask my family to stay at the weekends because of the points above. We have 10 grandchildren aged between 3 months and 9 years and we can only see some of them who live at a distance at weekends. We must first check whether or not Bank Bar is going to be open before we can finalise our arrangements and sometimes with particularly young children we will not take the risk of having them stay as they will be awake all night with a knock on effect too their tiredness and behaviour the following day.

Public Safety -

The congregation of groups of young people seemingly under the influence of drink and using foul and abusive language regularly spills over into fighting which puts themselves at risk but also passersby. This area is not safe when Bank Bar customers drift out during the evening and particularly when they spill out at closing time looking for food, more alcohol and transport. They often run up the central reservation shouting and screaming at each other and at the world in general.

Had we realised that these premises were allowed to operate in this way we would not have bought our property.

Yours faithfully

E V Summers

From: John Murrey

Sent: 20 February 2018 21:15: High

I write on behalf of the **Leas Residents Association** comprising more than 300 residential premises from The Old High Street, The Bayle, Albion Villas, Aspen and Westcliff Houses, No.1 The Leas, Priory Lees, Whitecliffs, Carlton Leas, and the majority of sea-front Hotels including The Grand, The View, The Carlton Hotel and The Southcliff Hotel.

We, the residents support Shepway District Council's action in calling-in the Premises License of The Bank Bar for review.

For some considerable time now our members have been complaining about The Bank Bar and the Public Nuisance it causes late at night, making the area unsafe to walk because of drunken and abusive customers in and around and on the way to and from the premises.

The late night noise can be easily heard from the street and a number of local and Leas residents avoid passing the Bar on their way home, for fear of abuse or being caught-up in one of the many altercations that occur outside the premises on a frequent basis.

This problem becomes more widespread as the early morning wears on and Bank Bar customers transfer to the clubs in the Harbour area via The Leas. Many instances of screaming arguments are observed by our members as they are awakened by raucous behaviour in the early hours of the morning and many have witnessed The Leas being used as a public urinal and worst. The Bank Bar is one of the few premises in the area open so late, making It is difficult to believe the that Bank Bar customers are not involved in what is clearly a late night, early morning public nuisance,

The creation of no-go areas for people who live in Folkestone is also unacceptable and a matter of public safety. The blame rests solely with the management of the Bank Bar, who serve drunken customers with alcohol, despite the legal requirement not to do so. The Bank Bar is known as a late-night venue and there is no doubt that it continues to serve alcohol to people who have already spent several hours drinking elsewhere. It also attracts people from outside the immediate area who care little for Folkestone and residents have observed criminal damage to property and street furniture in the area and along the routes taken by the Bar's customers.

There is also evidence, reported by residents, of drug taking and drugs dealing in and around the Bar. This illegal activity has been witnessed on many occasions but the very nature of drug dealing is that it takes seconds and those involved are well practiced at avoiding detection and therefore police detection and arrest.

But most telling is the fact, Lease Residents Association members have seen a considerable reduction in Public Nuisance, Crime and Disorder and raucous behaviour on the several occasions the Bar has been closed over Christmas and the New Year.

In the view of the Lease Residents Association, the owner of the Premises License of The Bank Bar has not complied with at least three of the Licensing Objectives and the Premises License must be reviewed and amended terms imposed, We would suggest opening hours no later than 11pm at any time to avoid further annoyance to residents in the immediate vicinity and in other parts affected by Bank Bar customers.

Yours sincerely

J Murrey

FOR LEAS RESIDENTS ASSOCIATION

From: Tom Windass

Sent: 20 February 2018 18:24

2th February 2018

I write on behalf of the Leas Residents Association comprising more than 300 residential premises from The Old High Street, The Bayle, Albion Villas, Aspen and Westcliff Houses, [No.1 The Leas](#), Priory Lees, Whitecliffs, Carlton Leas, and the majority of sea-front Hotels including The Grand, The View, The Carlton Hotel and The Southcliff Hotel.

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Yours sincerely
Tom Windass

4 Castle Hill Avenue
Folkestone
Kent CT20 2QT

From: Laura Harvey
Sent: 20 February 2018 18:19

Dear Sir or Madam,

I would like to make my representation regarding the application to review the Bank Bar's premises license on the grounds relating to Prevention of Public Nuisance and Prevention of Crime and Disorder. My name is Laura Harvey and I live in Flat 10, 2 Castle Hill Avenue, Folkestone, CT20 2QT. I moved into the property in June 2017 aware that the Bank Bar was in operation but unfortunately, slightly naive about how noisy the building would be when the Bank Bar is open. I live at the very top of the property and I can hear extremely loud house music blaring from the Bank Bar until 4 am at the weekends. This noise can still be heard even with ear plugs in my ears and this noise prevents me from getting to sleep, getting a good night's sleep and consequently causes me a lot of distress every time the bar is open. The bar is in a residential area and building and I feel that it is my right as resident to live in a relatively peaceful surroundings, but this is not going to be possible if the bar continues to blare extremely loud music multiple of nights of the week. Not only that, when the Bank Bar is open, lots of people decide to congregate in the private road behind the building laughing, joking and shouting until the early hours of the morning as well as doing so in the streets surrounding the Bank Bar. If the Bank Bar's new licencing hours are approved I will have no choice as to move out of my home and try to and find a new flat. I am also concerned of potential criminal activity resulting should the Bank Bar be open every day with regards to people getting drunk in the bar until the early hours of the morning and potentially getting into fights in the street and deliberately causing property damage (including parked cars belonging to residents in the area) and a lack of CCTV to monitor this. Furthermore, I have heard various anecdotes about underage drinking and drug taking on the premises.

In sum, I experience fluctuating periods of mental ill health which is affected by my sleep patters and the current hours of operation of the Bank Bar cause me great stress and anxiety and I feel these issues will be made worse if the new license if approved. I feel that such a place should not exist in residential area and I do understand how permission was granted for the Bank Bar to open in the first place. I would greatly appreciate if you could consider the above points.

Yours faithfully,

Laura Harvey

From: Jane Coleman
Sent: 21 February 2018 08:58

FLAT 2 BURLEY COURT
8 CASTLE HILL AVENUE
FOLKESTONE
KENT
CT20 2QT

I am writing to support the review of the license for the Bank Bar. I have lived in Castle Hill Avenue for over 5 years now, just a few doors away from the Bank Bar and I, along with my family, have experienced on-going problems that are a cause for great concern.

There are many reasons that I feel the license should be reviewed. On numerous occasions I have seen gatherings at the back of the club in Muddles Passage where the smell of Cannabis smoking has been so pungent I can smell it in my bedroom. There have also been many rowdy outbreaks there in

the early hours of the morning when I have heard my neighbours downstairs asking them to move on.

There have been frequent fights breakout directly outside of the venue, on one occasion in particular a group of approx 10 males/females were screaming/ shouting & fighting whilst running in and out of the road, it was quite terrifying to witness and the police were called to intervene. Passing traffic was clearly struggling to negotiate the road and the roundabout as those involved were dashing in and out of the road without warning.

The public nuisance element is again supported by the on-going disturbance from the music itself, the underlying base/vibration is so loud late at night that we are not able to watch television in our living room and the vibration can be felt through the floor.

There is a bus stop located just a couple of metres from the steps of the bar where people are awaiting buses from early the next day. I have, on several occasions, seen plastic cups with alcohol left on/by the walls, broken glass bottles and unfortunately I've seen vomit all over the pavement and once in our communal front garden.

I feel that public safety is also cause for concern.

It is very intimidating for pedestrians walking past the club as large groups tend to gather outside to smoke, I myself have had to step out onto the road on two occasions in order negotiate my way through.

Taxis tend to pull up outside the bar throughout the evening and into the early hours which means that they are on double yellow lines whilst there and usually are sitting there several minutes before leaving.

The police station is located in the next road and very often, when responding to an emergency, they require clear access at high speed; I would therefore suggest that the blocking of the road where the Bank Bar is located is potentially very dangerous.

I am happy to be contacted regarding this matter and am willing to attend any forthcoming meetings.

Yours sincerely
Jane Coleman

Flat 3
17 Castle Hill Avenue
Folkestone
Kent
CT20 2TD

I am writing to support the review of the license for the Bank Bar.

I have lived in the vicinity of this property for a number of years and my Wife and I have needed to contact the local authority frequently due to various issues which relate to the Licensing Objectives. There have been a range of noise abatements notices served and various visits from Emergency Response Officers, despite this it seems that there has been little improvement or willingness on the part of the licensee to improve matters and fully support a review of the licence to provide a motivation to do so or preferably to have the licence removed altogether.

In my view this licence should never have been allowed in the way it is now being used.

Under the objective **Prevention of Crime and Disorder** I believe this license should be reviewed for various reasons. There have been numerous occasions when I have seen people outside of Bank Bar exchange packages then return to the bar. I believe that there is a drugs issue in this venue. This can also be supported by local neighbours reporting issues at the back of the venue along Muddles Passage. These have been reported to environmental health officers.

On Friday 17th March 2017 (Thanet Gazette, Folkestone Herald) local press carried news articles regarding underage drinking at the venue and from my home I can see that many of the patrons entering and leaving the bar look extremely young.

My Wife has had to ring Kent Police on a number of occasions regarding violent incidents outside of the premises. On the 4th November 2015 the Kent Online carried a story to say a woman was injured following a bottle injury. On 28th January 2017 a doorman was assaulted outside of the property and one arrest was made. Perhaps the most troubling is when the violence erupts on the street outside the Bank Bar. Once the establishments security have decided they no longer want a patron in the club they often just move them off the property and the violence continues in the road, across the road outside Tesco Express, on the roundabout etc. On one account while my Wife was reporting an incident to the 999 call handler I recall witnessing someone using a For Sale sign from the block of flats next door and was using it as a weapon to attack others with!

I have concerns that the premises operate drink promotions that are not in keeping with the licensing objectives, see below flyer:



putting the **soul** **back** into **saturdays**

HOUSE MUSIC WITHOUT ALL THE NASTY BITS



bank bar

Folkestone's premier bar

2 Castle Hill Avenue,
Folkestone, Kent
01303 243313
info@bank-bar.com

Over 20's Only | ID Maybe Required
Right to Refuse Admission Reserved

drink promotions,
pro, cocktail bar persons,
shot girls, plasma screen
and much more!

with dj
stuart peeters

Note the use of drink promotions and shot girls in the advertising.

I do not feel this is in keeping with promoting drinking in a responsible manner.

The objective regarding **Public Safety** also causes concern on a number of points. With regards to fire safety, the Taxi's and mini buses that collect from the venue part on double yellow lines on the roundabout blocking the highway. If emergency vehicles needed to pass or access the venue this would be an extremely difficult situation.

Door supervision has been noted in various Emergency Response Officer visits to me property. Often there is no sign of any door supervision outside of the club on the smoking area. This is often where the violence and noise disturbance is. When door supervision is observed they do nothing to move on the patrons who are causing noise and disturbance. On the mornings after the Bank Bar has been open broken glass etc can often be found around the pavement near the bar. Please see these images taken on 15th April 2017.



In addition there have been several instances of the patrons from the club spilling out onto the road blocking the highway and pavement. This happens for a number of reasons. Firstly it can be when they are removed from the Bank Bar for unacceptable behaviour and the violence continues on the road. There have been a number of occasions where my Wife has called 999 to contact the police to report this behaviour and the obstruction it is causing to other road users. On occasions people have been fighting in the road from Bank Bar to the roundabout in the middle of Castle Hill Ave. The second situation where patrons from the Bank Bar spill out onto the Highway is where the smoking Terrace becomes over full and they then use the road and pavement. Blocking access for pedestrians and causing a hazard for drivers again I have witnessed and reported this to Shepway District Council.

Prevention of **Public Nuisance** seems to be the main objective which is a serious issue for the local residences including myself. Since 2010 I have been reporting noise disturbance from this premises. The noise includes vibration and sound from the music including the baseline. Noise from people gathered in the smoking terrace above the bar who sing, scream and shout until well past 3am. There has been various noise abatement notices served on the premises most recently May 2017 and December 2015 that I am aware of however there could be more. Both had mediation meetings in addition however the noise complaints continue. Please see the following list for just some of the calls I have made to the Out of Hours Service:

12/11/2015
21/10/15
28/02/15
27/12/15 00.29

27/02/16 02.37am
01/04/16 23.26 pm
02/04/16 01.18am
04/06/16
30/07/16 01.52am
28/-8/16 01.10 am
29/08/16 02.20 am
27/01/17

18/03/17
06/05/17
30/09/17

Weekend of the 16th October Bank Bar closed

29/10/17

Bank Bar closed Between 30th Oct and 9th Dec

23/12/17

Weekend of 6th and 13th Jan Bank Bar closed

21/01/18

Closed after weekend of 21st Jan until 10th Feb

Closed weekend of 16th Feb

The number of times the premises has been open has been less frequent which has meant that the number of noise complaints received will have reduced however this does not reflect the disturbance the premises causes. Emergency Response Officers reports are available for a number of these calls which will evidence the disturbance this noise causes. However in summary it prevents my sleeping this is especially troublesome on a Friday evening into Saturday morning as I work on Saturdays. The noise can vary from hearing the music above the television set which is at a normal volume. This fluctuates depending on whether the main door is open or closed. The bass line is also very troublesome, it causes vibrations in my home the windows can shake. The bass can also be felt through the floorboards.

This bass is most likely to the way the sound system, which is completely inappropriate for a venue of this size and location has been installed. This is compounded by the remises being a basement premises and the sound essentially reverberates through the ground through the foundations of neighbouring properties.

The local environment also means that any sound reverberates up and down Castle Hill Avenue and Bouverie Road West.

There is significant additional noise from the smoking terrace and from patrons leaving and entering the building. There is no supervision of these often extremely intoxicated individuals who gather frequently in large groups shouting, singing using abusive language. This is often so loud that when reporting this to the out of hours service I can quote back the conversations etc that are being held, names that are being called etc. Even if you have been able to sleep earlier in the evening this noise awakens you. It is often far worse when the premises closes which can be any time between 1.30 and 3am. The noise from people on the smoking area is far worse in the summer when people remain outside for longer. However it can be heard all year round. Not only is it screaming and shouting, the language is often very offensive and there is frequently the sound of smashing glass. Most of my noise complaints to the ERO site both noise from people and music.

In conclusion I feel that the suggested adaptations to the license for this premises will improve the situation for myself and other local residents. As you will see the call logs are all late at night.

Therefore if the premises is not allowed to operate past 11pm these issues will be resolved, although I feel that the usage of the premises has been wildly inappropriate for it's surroundings and the licence granted completely at odds with the area.

I do not feel the current licensees have shown any respect for any conditions placed upon them or compromises and this being the case do not feel that they have earned the right to continue with any licence for these premises. Their usage of TENS cannot be allowed to continue in the way it

has done and the council need to be very aware of the nuisance these premises have caused over the years and not allow this to continue.

Based on the above, I would support a full withdrawal of the licence.

I will be happy to give more details regarding this evidence at any hearing held date permitting.

Yours sincerely

Gavin Baker

Environmental Health & Licensing Manager
Shepway District Council
Civic Centre
Castle Hill Avenue
Folkestone
CT20 2QY

Flat 1 Burley Court
8 Castle Hill Avenue
Folkestone
Kent
CT20 2QT

20 February 2018

Re: Bank Bar Basement Premises 2 Castle Hill Avenue Folkestone CT20 2QT

Ref: Wk/201802680

Licensing Act 2003 Review

REPRESENTATION IN RESPECT OF THE PREMISES

Background

Historically we have had to tolerate excessive noise and anti-social behaviour since the Bank Bar first opened, with many incidents of disturbance such as noise from music, shouting, screaming, fights, drug taking, urinating; vomit; litter from bottles and cans; broken glass and damage to vehicles, particularly in Muddles Passage, at the back of our property, in the small hours of Friday & Saturday mornings.

However, since the Bar made an application for extending its opening hours to 4.00am Thursday, Friday & Saturday, 3.00am Wednesday & 1.00am on a Sunday, Monday & Tuesday, it has had an enormous impact on residents of our block and surrounding areas.

I previously submitted a formal objection against the Application and later received an email to advise that the Application had been withdrawn. We have since discovered that the Application was somehow approved in spite of serious objections, including those of local councillors, and we received no notification of this.

Most importantly we have had no disturbances since the Bank Bar has not been opening.

Reasons for Representation

Prevention of Crime and Disorder

When the Bar is open we regularly experience groups of people taking drugs at the rear of our property in Muddles Passage which not only causes a noise disturbance but is also very intimidating, particularly if returning to our property late at night.

At the front entrance to our property it is intimidating to walk past the Bar due to crowds of rowdy inebriated people.

We particularly fear for the safety of our 20 year old daughter when she is returning home.

-2-

12/03/17: The music was so loud that you could feel the vibrations and hear it in our block (3 buildings down from the Bar) until at least 1.30 am.

One of our residents invited everyone back to our building for an all-night party when the Bank Bar closed. They smashed up the flat and threw broken furniture, glass and crockery from the 4th floor windows. It was carnage at the front of our building and residents had to clear up broken glass shattered all over the lawn entrance and path. There was also broken glass all over the path on Castle Hill Avenue. Forensics attended on Sunday morning as there had also been an incident involving someone being injured.

I asked both the Police and ERO to ensure that the crime was linked to the Bank Bar and my neighbour also registered a complaint.

22/07/17: I called the Police and the ERO to report a large group of young people drinking and shouting in the alleyway and snorting drugs off the bonnet of my daughters' car, at around 11.00am. It was apparent that they were all attending a 17th birthday party at the Bank Bar as they were all dressed in evening wear.

23/07/17 Around 02.00 am we were woken with the noise of a fight in our entrance hall and then the large glazed window of the main front door being smashed. The Police were called and it transpired that the offender (who has since been prosecuted) was drinking at the Bank Bar and, on going out for a cigarette, noticed his friend and ex-partner enter our building. He forced his way into the building and kicked the front door glass in when he was forced out.

Again I asked both the Police and ERO to ensure that the crime was linked to the Bank Bar.

Prevention of Public Nuisance

We have frequently witnessed uncontrolled noise and anti-social behaviour both in the smoking area and surrounding areas; on the path and road; outside Tesco Express; along Castle Hill Avenue and Muddles Passage, directly associated with the Bank Bars' opening hours.

Most importantly we have had no disturbances since the Bank Bar has not been opening

Public Safety

Fear of getting caught up in antisocial behaviour.

Generally feel unsafe in my own home due to intermittent disturbances during the night in Muddles Passage coinciding with Bank Bar openings, particularly as my husband works nights.

Fear for my daughters' safety when returning home.

Protection of Children from Harm

Risk to children from broken glass outside the premises and in Muddles passage, coinciding with Bank Bar Opening.

-3-

Intimidation/ fear of repercussions

In the process of gathering support from residents affected by the Bank Bar there has been a marked fear of repercussions, especially from residents living directly above the business, who would only be prepared to raise objections anonymously. Some were prepared to object but subsequently changed their mind. This has had a considerable effect on the number of objections, sadly from those who may have the greatest cause for complaint.

Please note that I wish to attend the hearing in front of the Licensing Committee to give further evidence and would be prepared to attend Magistrates Court should the need arise.

Yours sincerely
Dawn Hardingham

From: Ann Walsh

Sent: 20 February 2018 17:32

I currently reside at Flat 4 Dinard Court, 6 Castle Hill Avenue and I am writing in support of the residents association regarding the review of the license of the Bank Bar several doors away. I moved to Folkestone on January 8th, 2016 and from the outset I frequently observed and heard loud noises, drunken behaviour and witnessed fighting both on the street outside the Bank Bar and then moving on when security told them to leave. My bedroom is at the back of the building and when there is a large crowd of adults drinking they nearly always move into Muddles Passage where arguing and fighting erupts. Had I have known this behaviour existed I would not have purchased the property.

Until recently there has been no trouble as it has not been open over Christmas and New Year. However, I personally have had to walk through an intimidating drunk crowd on a few nights when it was open until 01.00 and 02.00hrs. I was working as a community nurse until January of

this year and would come back from a late shift about 23.00 and had no choice but to walk through the crowd due to the close proximity of my home. I would then struggle to get to sleep due to the raucous behaviour coming from the bar and spilling out onto the street. My son who used to work at Rocksalt has been threatened as he crossed over to walk onto our property and someone vomited in a flower container then threw soil over the steps. How did I know it must have been a bar customer? The trail of vomit started at the steps of the bar and went on until just outside Dinard Court.

Only last Autumn I had to phone the environmental health team in the early hours as Bank Bar were have a DJ music night. People came from all over Kent and the noise was so bad it woke me up despite being in the back of the building. I could have had an officer come into the property to listen and observe but to be truthful, I am in my late fifties, my neighbours in Dinard Court are elderly, single ,retired and semi-retired and we would not welcome individuals we do not know coming into our property in the early hours.

As a nurse who worked shift hours I feel the proposed licensing hours are not compatible for a residential area where adults need to go work in the mornings and children to school. I am not against the Bar closing but feel it should not be allowed to extend it hours beyond 23.00hrs. The litter, vomit and damage to property is unacceptable for us residents to have to continue to put up with and I would personally would like to attend any future meetings to discuss the issues I have raised.

Yours Sincerely,
Ann Walsh,
Flat 4 Dinard Court,
6 Castle Hill Avenue,
Folkestone,
Kent.
CT20 2QT

SHEPWAY DISTRICT COUNCIL
21 FEB 2018
RECEPTION

Hat 2
13 Castle Hill Avenue
Folkestone
CT20 2TD
20/02/2018

Re: Review of Premise Licence
of Bank Bar
Basement Business Premises
2 Castle Hill Avenue
Folkestone
Kent CT20 2QTW

22 FEB 2018

Dear Sirs,

I write to oppose the
grant of a licence to these
premises on the following
grounds:

- ① Excessive noise on the premises
which staff make no attempt
to regulate (from music and customers)
- ② Customers overflowing from the
premises onto the pavement,

forcing pedestrians to walk in the road, at risk from traffic.

③ Antisocial behaviour from drunken revellers leaving the premises - shouting and offensive language through the night, and many fights where police have been notified.

④ Broken glass from wine glasses, tankards and bottles littering the street and often left on walls and other surfaces - a grave danger to adults, children and also dogs. Nobody from the Bank Bar has ever made an attempt to clean up after the previous night.

⑤ Vomiting in the street, a disgusting health hazard. Frequent cases of men urinating on the grounds of Castle House office, in the

street, and even in the gutter in front of my home.

⑥ Personal knowledge that alcohol is served to those under the legal age, from speaking to a fifteen-year-old girl leaving the premises, who said she couldn't control herself as she was "drunk".

Please take these issues into consideration, as the Bank Bar has been the cause of misery and a reduced quality of life to its neighbours ever since it opened. This is not a suitable location for such a venue.

I am happy to speak at any meetings and discussions to be held in the future, if invited to do so.

Yours faithfully,

S. Maroli
(Miss) S. MAROLI

From: Babulal Kotak

Dear Zoe

I was away overseas from 6th January and returned to London just last evening on 21st February. Our Banquehouse apartments flat no1 currently let is sharing the common boundary wall and all the occupants hitherto have had a complaint about the horrible noise and unbearable disturbances as said by me and my flats occupants ever since we started complaining from 2014 hitherto (before we all unitedly started fighting since 2016 with them bearing some result thanks to hard work put by you too

In our original complaint, we had asked for the cancellation of Bank Bar's license it is on records

I am of firm view that we should vehemently oppose to Shepway Council/Licensing and planning team to review to issue the license even with reduced hours of business for Bank Bar to get permission for operating the Bar even up to 10.30pm and all under false pretense and promises to do this and that.

The fact of the matter for us is, our selling agent Miles and Barr, Sandgate, Folkestone is marketing this Flat 1 adjoining the Bank Barr since last November 2017 and most of the willing

buyers who were seriously interested in buying and some who made offer to buy have withdrawn the offer to buy this flat due to the Bank Bar. This affects all property owners around the Bar and if some sellers succeed it is with big reduction in prices resulting in losses next door. I am attaching a copy/pasted of a recent rejection from a buyer herewith as herein under, I received from our agent while I was away. There are other also such rejection recently and in the past. Lenders are refusing the Mortgage due to presence of Bar next door with its unruly reputation

By copy of this email to planning, I am registering my strong opposition to any approval to issue of License to Bank Bar to operate in this quite purely residential area of Folkestone and if they go ahead to ignore our long-standing concern and issue License to Bank Bar this time around I will go to court and claim all losses due to inability to sell this flat1 next to Bank Bar

I wish to thank our neighborhood team keeping the fight alive and we must unitedly continue as Bank Bar cannot be part of peaceful residents many with elderly people and children in families around it

kind regards
B Kotak
Developer/Owner
Banquehouse Apartments

Copy of rejection to purchase Flat1 Bank Bar offer

Hi Mr Kotak,
The buyers who offered 120,000 yesterday have now withdrawn their offer because of the bar next door.
They apologise but do not want to negotiate.
We will continue booking viewings.
Thanks

milesandbarr.co.uk
120 Sandgate Road,
Folkestone, Kent, CT20
2BW